

BUCHER vaslin

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Customer Service Request Form

Date:

Customer: City, State: Telephone: Contact:

Winery Address: Mobile Phone: Contact:

Year: Model: Size: Series-number: Problem reported by:

Problem reported by customer:

Briefly describe service requested:

Service is (check one): OFFICE USE: WARRANTY CLAIM PREPARED
 chargeable warranty DATE: WC:

If service is warranty, please explain warranty claim:

Parts used or delivered for service (Check if additional sheets attached)

| Quantity | Part Number | Description | Source (S.O. #) |
|----------|-------------|-------------|-----------------|
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| | | | |

Parts are (check one): OFFICE USE: WARRANTY CLAIM PREPARED
 chargeable warranty DATE: WC:

If parts are warranty, please explain warranty claim:

FOR OFFICE USE (To track your request)

Telephone/Email Support (Check if additional sheets attached)

Date (if diff.): Time (start): AM or PM: Time (stop): AM or PM:

Briefly describe service requested:

Date (if diff.): Time (start): AM or PM: Time (stop): AM or PM:

Briefly describe service requested:

Service report checked by: Date: Service report approved by: Date: